



Co-organizers

CNE Update course in Counselling and Communication with Elders and their Family Members

Date & Time:	3 July 2017 to 31 July 2017 Monday Evenings: 7:00 pm to 9:00 pm
Target participants:	Nurses Working in Elderly Care (Hospitals and Residential Care Homes)
Course Fee:	HKD 1,250 per person (<i>non-member</i>) HKD 950 per person (<i>member of HKAG and Hong Kong College of Gerontology Nursing</i>)
Venue:	Hong Kong Association of Gerontology, 1/F., Kimberley House, 35 Kimberley Road, Tsim Sha Tsui, Kowloon
CNE Points:	10 points <i>*only for those who have attended ALL sessions.</i>

	Date	Topics	Speaker
1.	3 July (Mon)	Psychological Changes with Aging, Attitude and Skills in Counselling	Dr. Tong Bing Chung <i>Consultant, Princess Margaret Hospital</i>
2.	10 July (Mon)	Handling Difficult Situation	Ms. Liu Kwok Lan <i>Ex Senior Nursing Officer Head of Patient Services Department, Princess Margaret Hospital, Hospital Authority, Hong Kong</i>
3.	17 July (Mon)	Counselling Elders and Their Family within the Context of Chronic Illness	Dr. Tong Bing Chung <i>Consultant, Princess Margaret Hospital</i>
4.	24 July (Mon)	Counselling of Elders within a Family Context	Ms. Yung Lai <i>Social Worker and Family Therapist</i>
5.	31 July (Mon)	Conflict Resolution in Elder Care: Application of Mediation Skills	Ms. Sylvia Siu <i>Solicitor and accredited Mediator</i>

*** Award and CNE points:**

Certificate of Attendance only for those who have attended ALL sessions*

Speakers profile:

Dr. Tong Bing Chung

Consultant, Princess Margaret Hospital

Dr. Tong is a geriatrician working in public hospital. He has intense interest in working with elder patients within their psychosocial and family context. He holds master degrees in social science (counselling) and social work (family-centred practice and family therapy). He is an associate fellow of the Hong Kong Professional Counselling Association and a life member of Asian Academy of Family Therapy. He is experienced in complaint management and mediation skills training in the hospital setting.

Ms Yung Lai

Social Worker and Family Therapist

Ms. YUNG Lai is a family therapist and a social worker who works extensively with the elderly and the chronic patients for more than twenty years. She is expert in adopting self-help approach and family therapy in providing psychosocial support for the clients. She has been conducting various trainings and issued several publications on the areas.

Ms Siu Wing Yee, Sylvia JP

Solicitor and Accredited Mediator

Ms. Siu is a solicitor of HK (practicing), UK, Australia & Singapore (non-practicing). She is the co-founder of HK Mediation Centre, accredited mediator of CCPIT, Dongguan Court No.2, CEDR, HKIAC, HK Law Society, HK Institute of Arbitrators, HKMAAL, HK Mediation Centre and the World Trade Centre Macau Arbitration Centre; she has spoken at local & international ADR conferences and has conducted training courses in ADR in HK, Macau & PRC. Ms. Siu was awarded Justice of the Peace by HKSAR in 2007 for her long outstanding services. Some key positions she has held includes but not limited to Chairlady of The HK Chinese Women's Club, Deputy Chairlady of the Society for Rehabilitation and Crime Prevention, Hon. Secretary of Zonta International District 17, President of Zonta Club of Victoria, Chairlady of Wong Chan Sook Ying Memorial Care & Attention Home for the Aged, President of HK Institute of Arbitrators, President of HK Federation of Women Lawyers. She was awarded HK Law Society's Distinguished Pro Bono Service Award in 2011. She was also reckoned in the Mainland and received the China Association of Women Entrepreneurs:- 10 Most Influential Women Entrepreneur Award in 2013, 100 Leading Women in PRC, HK, Taiwan and Macao Award in 2011 and Women Entrepreneur of Highest Integrity Award in 2010. Recently, she was awarded the Social Enterprise Research Institutes' Nobel laureate series-Asian Social Caring Leadership Award in 2017.

Ms Liu Kwok Lan

Ex Senior Nursing Officer, Head of Patient Services Department, Princess Margaret Hospital. Hospital Authority, Hong Kong

Ms Liu is an ex-Senior Nursing Officer in Head of Patient Services Department in Princess Margaret Hospital. She is experienced on handling complaints. She works as a Patient Relations Officer in Princess Margaret Hospital since 1995. Also, she is a lecturer in Handling of Complaints and Difficult Situations for Health Care Professionals from Various Public and Private Hospitals, Old aged Homes and Universities, Hong Kong & the Mainland China since 1995.

**CNE Update course in Counselling and Communication with
Elders and their Family Members
(3-7-2017 to 31-7-2017)
Registration Form**

Title: * Dr. / Mr. / Mrs / Miss / Ms

English Name (In Block Letter) : _____ Chinese Name: _____

Address: _____

Office No: _____ Mobile/pager: _____ Fax: _____

E-mail address: _____

Workplace: _____ Post: _____

Course Fee:

- Member : \$ 950 [HKCGN / HKAG] (please circle) **
 Non-member: \$ 1,250

(For Organization Members Only) **Each Organization could only nominate 5 members per course

Signature of authorized person
& Organizational Seal: _____ HKAG Membership no.: _____

Information Updates:

※ If you would like to receive information on future course, seminars or activities organized by HKAG, please insert a ✓ in the box on right.

Deadline for Registration: 26-6-2017

For registration:

Please complete the Registration Form with cheque payable to

Hong Kong Association of Gerontology and send to: **Hong Kong Association of Gerontology, 1/F., Kimberley House, 35 Kimberley Road, Tsim Sha Tsui, Kowloon**

All participants would receive a confirmation letter by post **1 week before the course commencement. Please contact our Association if you did not receive 3 days before.

** For those who also want to join the Association together please kindly complete the Membership Application Form **with a separate cheque** to Hong Kong Association of Gerontology

The paid course tuition fee and/or membership fee will **NOT** be refundable or transferable except for cancellation of application. The notification period of cancellation must be **5 working days** before the course commencement. HKAG programme reserves the right of cancellation due to insufficient enrollment or any special circumstances. Applicants will be notified accordingly.

Enquiry: Hong Kong Association of Gerontology

Tel: 2775 5756 (Ms Yeung) **Fax:** 2775 5586 **Email:** info@hkaq.org or teresayeung@hkaq.org