



**Hong Kong Association of Gerontology
Hong Kong Institute of Gerontology**

Advanced Course in Gerontology

Risk Management & Quality Improvement

Aims: This module aims to provide participants to understand on the concepts and theories in quality improvement and risk management. Besides, participants could apply risk management in work practice appropriately in order to improve the quality of elderly care.

Learning Objectives: At the end of the module, the participants will be able to:

Risk Management:

- understand the concepts & theories of risk management
- familiarize with the tools, models, methodologies & techniques of risk management
- identify different types of risk in elderly care
- apply the risk management into the practical situation strategically for risk prevention
- control & reduce the risk factors confidently in own work place

Quality Improvement:

- understand the concept of quality and quality improvement
- identify factors influencing the quality of elderly care
- develop problem-solving skills of quality improvement
- understand quality risk management

Teaching methods: Classroom teaching, case scenarios and group discussion.

Honorary guest speaker **Ms. Yeung Kam Chu** (*DOM, Community Nursing Service, United Christian Hospital*)

Ms. Chiu Dick Wah (*Accreditation Officer, Hong Kong Association of Gerontology*)

Mr. Tsoi Wai Lun (*Nurse Specialis,/ Infection Control, United Christian Hospital*)

Mr. Wong Pak Hung (*Superintendent, Kiangsu & Chekiang Residents (H.K.) Association Tuen Mun Hostel for the Elderly*)

Medium of instruction: The classes will be taught in Cantonese and supplemented with English. All teaching notes will be in English.

Assessment: The assessment for this module comprises of 3 pieces:
60% in home assignment (Due date: 31 March 2008)
20% in project presentation (Group / individual project)
20% is awarded for class attendance.
Participants must have 75% attendance to be eligible for the assessment.

Awards Certificates:

- A certificate will be awarded to participants who have attended at least 75% of the total training hours and satisfactorily completed the assessment.
- Participants who have completed 3 basic courses and 7 advanced courses will be awarded Diploma in Applied Gerontology.
- Additionally, **CNE / CPD / CME points will be awarded by the professional associations accordingly.**

Class size: 30 participants.

Venue: Hong Kong Institute of Gerontology, 1/F, HKSR Lam Tin Complex, 7 Rehab Path, Lam Tin, Kowloon.

Course Fee: HK\$2,200 for member and HK\$2,500 for non-member of Hong Kong Association of Gerontology.

Deadline for application: 31 December 2007

Enquiry: Telephone: 2775 5756 Email: hkag@netvigator.com
Fax: 2775 5586 Website: <http://www.hkag.org>

Risk Management & Quality Improvement

Course Content:

Session		Topic	Speaker
1	8/1 (Tue) 7:00-9:00pm	Overview on quality - Definition & fundamental principles of quality - Factors affecting quality of care - QC, QA, CQI & TQM - Quality management principles	Mr. Wong Pak Hung
2	15/1 (Tue) 7:00-9:00pm	Quality care for elderly people - Trend of quality elderly care - Standard of quality elderly care - Community care - Principles of quality care in residential care settings	Mr. Wong Pak Hung
3	22/1 (Tue) 7:00-9:00pm	Relationship between accreditation & quality care - Concept of accreditation & benchmarking - Quality indicator in elderly care	Ms. Chiu Dick Wah
4	29/1 (Tue) 7:00-9:00pm	Risk management: concepts & principles - Definitions of risk - Types / classification of risks - Principles of risk management - Roles & responsibility of risk manager	Ms. Yeung Kam Chu
5	5/2 (Tue) 7:00-9:00pm	Risk management process - Defining the context - Identifying risk - Assessing risk - Analyzing risk - Evaluating risk - Treating risk - Reports & monitor	Ms. Yeung Kam Chu
6	12/2 (Tue) 7:00-9:00pm	Risk management: infection control in elderly care - Acute setting - Residential homes - Community	Mr. Tsoi Wai Lun
7	19/2 (Tue) 7:00-9:00pm	Risk management program - Organizational model & structure - High risk areas in elderly care - Preventing & Reducing risks in elderly care	Ms. Yeung Kam Chu
8	26/2 (Tue) 7:00-9:00pm	Risk management & quality care - Risk management in quality of care - Integrated quality management	Ms. Yeung Kam Chu
9	4/3 (Tue) 7:00-9:00pm	Project presentation of risk management	Ms. Yeung Kam Chu / Ms. Chiu Dick Wah



Hong Kong Association of Gerontology
Hong Kong Institute of Gerontology

Risk Management & Quality Improvement

Registration Form

Please type or print in Block Letters & return this form together with full payment and a self-addressed envelope affixed with stamp to:

Hong Kong Institute of Gerontology
1/F., HKSAR Lam Tin Complex,
7 Rehab Path, Lam Tin, Kowloon

I. Personal Data

Title: Mr. / Mrs. / Miss / Ms

Sex: M / F

Name in English: _____

Name in Chinese: _____

Organization & Department: _____

Post: _____

Profession: _____

Mailing Address: _____

Tel no.: _____

Fax no.: _____

Email Address: _____

II. Payment (Please tick)

Member of Hong Kong Association of Gerontology: []

Non-member: []

Total Amount: _____

Bank: _____

Cheque No.: _____

Please make your cheque payable to: "Hong Kong Association of Gerontology"

(Application will be confirmed until we receive both application form and cheque)

For enquiries: Tel.: 27755756

Fax: 27755586

Please complete following mailing labels for further communication purpose.

Name: _____

Name: _____

Address: _____

Address: _____
